

What you can expect

- We need your consent to collect information about you.
- We need information from you to be able to provide you with reliable results and your doctors with helpful advice.
- We will be fair in the way we collect information.
- Most information is collected at the time that a pathology request is written out by your doctor. Your doctor will generally explain why he or she is recording the information and where it is going to.
- Where you visit a pathology collection centre and more information is sought you will be asked if it is OK to collect that information.
- Pathology practices have their record systems inspected for laboratory accreditation and they must be reliable and secure.
- The best way to get your results is in consultation with your doctor so they can be explained in the context of your healthcare.
- You may, however, request access to information we hold about you.
- You may discuss any concerns you may have about how we handle your information. You should speak to your pathology practice first. Contact information is provided on the back page.
- Your contact information may be used for matters relating to billing, particularly with regard to the delivery of invoices, reminders and expediting of payments. This could, for example, include the use of SMS reminders and the referral of unpaid invoices to a third part debt collection agency.
- More information about the pathology information life cycle is given inside...

Further Information And Complaints



SOUTHERN . IML
PATHOLOGY

45 DENISON STREET • WOLLONGONG • NSW 2500 • AUSTRALIA
TEL (02) 4224 7474 • FAX (02) 4224 7461
ABN • 73 010 161 494

PRIVACY OFFICER - (02) 4224 7421
info@southernpath.com.au
www.southernpath.com.au/privacy

AAPP www.aapp.asn.au

Federal Privacy Commissioner
Hotline 1300 363 992
www.privacy.gov.au

This brochure has been produced by the Australian Association of Pathology Practices (AAPP) for its members. Where there has been no alterations this can be relied on to reflect best practice under the Privacy Act.



PO Box 226
MAWSON ACT 2607
Tel: (02) 6282 2277
Fax: (02) 6282 2953
www.aapp.asn.au

PRIVACY and PATHOLOGY

OUR POLICY - TO PROTECT YOU

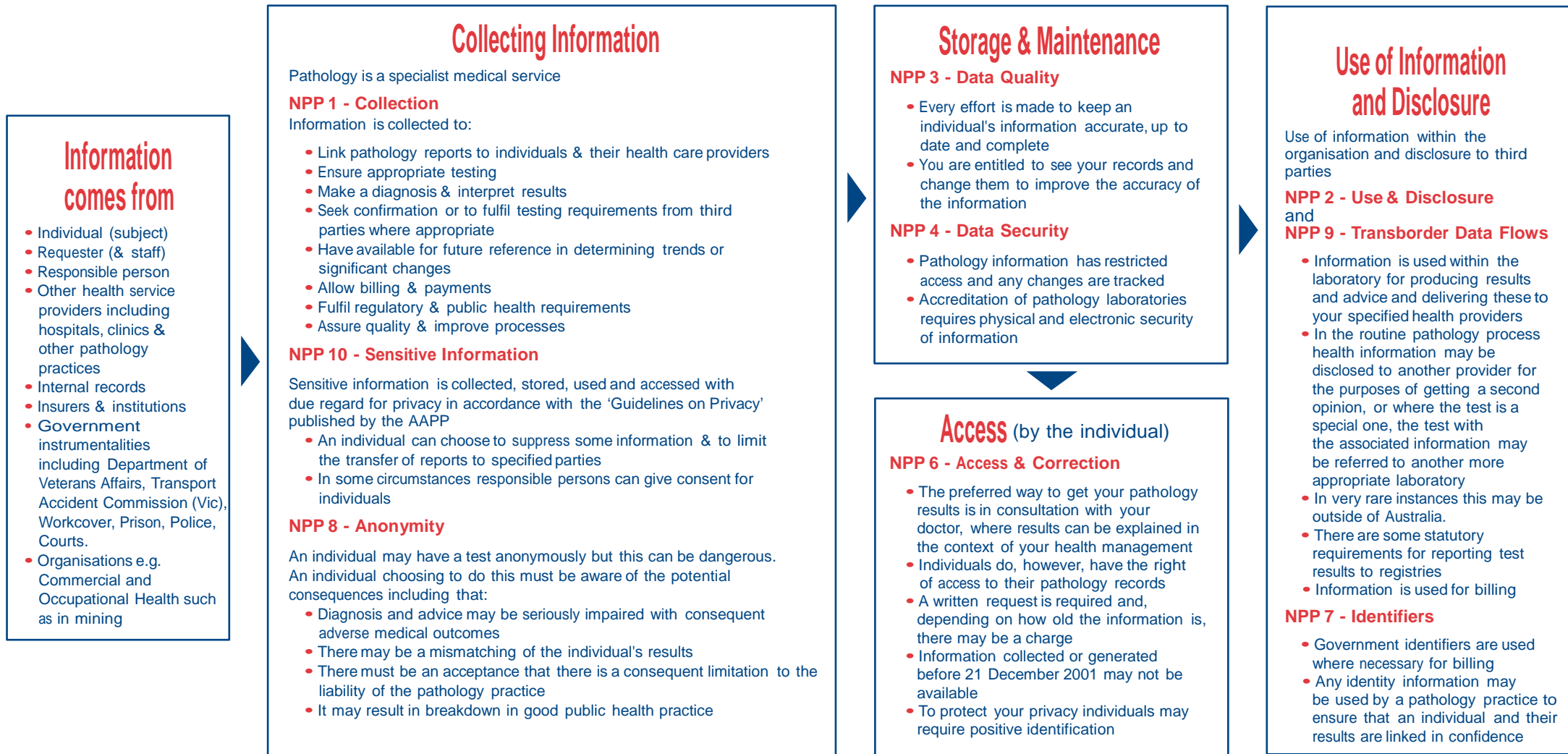
Pathology is a specialist medical service. The quality of our service depends on information, including what we collect from you. This brochure shows what you might expect from this pathology practice under the National Privacy Principles.



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THE NATIONAL PRIVACY PRINCIPLES AND HEALTH

Protecting privacy throughout the **PATHOLOGY** information life cycle



The AAPP and its member practices have developed Health Privacy Guidelines, describing policies with the pathology sector that are compliant with the Privacy Amendment (Private Sector) Act 2000. This diagram is an extract from that document.